Modernization

Modernizing your vertical transportation equipment brings improved reliability, increased efficiency, reduced wait times, code compliance, and competitively marketable leasing amenities.

Urban Elevator utilizes the industry's most technologically advanced, non-proprietary elevator products. We have expertise in all facets of the elevator modernization world, and are even able to offer state-of-the-art products like Destination Dispatch control systems and kiosks. Urban Elevator employs dedicated, specialized crews precisely for this unique industry segment.

Because of our capabilities, Urban Elevator continues to be one of the industry's premiere modernization companies — touting some of the most innovative approaches to scheduling and project management.

We're here to guide you through the process step-by-step. We understand that making the decision to modernize your elevator equipment can be stressful. That's why we go out of our way to provide you realistic project-length schedules. We also take time to customize the program to your specific needs, whether that means value-engineering savings or installing high-end features like touchscreens or anything in between.

Urban Elevator prides itself on turning over complete projects, down to tightening every last screw and applying a fresh coat of paint.

No project is too big or small. We've completed modernization projects on everything from small two story office buildings to high-rise hotels to university buildings.

54 Eisenhower Lane North
Lombard, IL 60148
www.urbanelevator.com
P: 708-656-5512
F: 708-416-0160





we built this city

MAINTENANCE, REPAIR, & MODERNIZATION FOR AN URBAN WORLD

Elevate your building to new heights

Urban Elevator Service is one of the largest independent elevator companies in Illinois and has been serving the Chicagoland area for over 30 years. Over three decades' experience provides a solid foundation for Urban Elevator to fulfill all of your vertical transportation needs now and in the future.

Our Mission – Excellence through Quality

To always do what we say we will do, to hold ourselves to the highest of standards in providing both technical and customer service, and to excel in delivering great value.

We achieve our mission through our five core values: Safety, Integrity, Customer Service, Value, and Skill.

You can feel confident knowing Urban Elevator's professional team has the know-how and technical expertise to supply the correct products tailored to your specific needs.

We specialize in solutions featuring the latest technology for every type of building; classic to contemporary, low-rise to high-rise, residential or commercial—no job is too big or too small.

Urban Elevator is committed to serving the needs of our customers 24 hours a day, 365 days a year.

Our professionally trained elevator specialists offer you the benefits of local, prompt, quality service every time you call—whether you need maintenance, service, or modernization.

Service + Repair

Urban Elevator maintains a fleet of service crews ready and available to help you out of a jam.

Urban Elevator strives to provide an environment that puts our clients (and the riding public) at ease. We employ union certified, state licensed technicians who are routinely trained on the latest industry technologies and safety techniques.

Our repair crews are outfitted with the tools and equipment needed to complete repairs on the vast majority of elevator types and brands. Our strong nationwide partnerships with manufacturers and distributors ensure parts are available so we can get your equipment up and running as quickly as possible.

We provide all testing services necessary to meet state and local regulations. This ensures your equipment is up to current code, thereby reducing your liability.

Urban is committed to going above and beyond to get the job done right the first time. We work tirelessly to ensure our customers are completely satisfied. We work as a team to provide the best possible service at every contact point: from our on-call technicians to your personal account manager, **we at Urban understand that you, as our valued customer, are our number one priority.**

Our project management team takes care of dealing with municipal building departments and inspection services so you don't have to.

Managing your building's elevator needs should not be your responsibility; leave that to us.

Maintenance Programs

Urban Elevator Preventative Maintenance Programs are designed to maximize equipment reliability and minimize down time (see chart below).

Regular on-site maintenance will result in fewer breakdowns and fewer costly emergency repairs, meaning more long term savings to you! No matter your circumstances, we can work with you one-on-one to develop a program that fits your needs and budget, and that also complies with applicable elevator and building codes.

By choosing one of our three recommended preventative maintenance programs, you can feel good knowing that our expert technicians and customer service team are hard at work keeping you operating at peak performance.

INSPECTION SERVICE	LIMITED SERVICE	FULL SERVICE
Routine Inspection	Routine Inspection	Routine Inspection
Lubrication	Lubrication	Lubrication
Parts	Parts	Parts
Major Parts	Major Parts	Major Parts
Minor Parts	Minor Parts	Minor Parts
Call Backs	Call Backs	Call Backs
Regular Hour	Regular Hour	Regular Hour
Overtime (optional)	Overtime (optional)	Overtime (optional)
24-Hour (optional)	24-Hour (optional)	24-Hour (optional)
Repairs	Repairs	Repairs
Testing	Testing	Testing
Fire Service (optional)	Fire Service (optional)	Fire Service (optional)
Emergency Power (optional)	Emergency Power (optional)	Emergency Power (optional)
Pressure Tests (optional)	Pressure Tests (optional)	Pressure Tests (optional)
Brake Tests (optional)	Brake Tests (optional)	Brake Tests (optional)
No Load Governor Test (optional)	No Load Governor Test (optional)	No Load Governor Test (optional)
Full Load Governor Test (optional)	Full Load Governor Test (optional)	Full Load Governor Test (optional)
Customer Service Account Manager	Customer Service Account Manager	Customer Service Account Manager
Reporting	Reporting	Reporting

